Thank you for purchasing the TB series waterfall pump. This instruction manual explains the product operations and gives important precautions regarding its safe use. In order to use the product to maximum benefit, be sure to read the instructions thoroughly and follow them carefully.

Specifications
- 3" outlets
- Automatic thermal overload protection
- Double silicone carbide mechanical seals with 100,000 hour life expectancy
- TB8000 available as 230v or 115v, TB12000 and TB14500 available as 230v only
- Two year limited warranty
- A minimum of 20' head pressure required for TB12000 and TB14500

EasyPro Pond Products Limited Warranty
EasyPro Pond Products ("EasyPro") warrants to the purchaser that this product (TB Series Submersible High Head Waterfall Pump) will be free from any mechanical or material defects for a period of two years from the date of purchase. This warranty does not cover accidental damage to the product due to abuse or negligence by the consumer. This warranty only covers properly installed and maintained Products sold by authorized EasyPro Sellers who are subject to and follow EasyPro's quality control standards. Please note that because EasyPro is unable to control the quality of Products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover Products purchased from unauthorized sellers.

This warranty does not cover normal wear and tear, nor any deterioration suffered through overloading, improper use, negligence, improper installation, acts of God or accident. Similarly, any modification made by the purchaser to the Product will cause the warranty to be null and void. This warranty does not cover any cost associated with the installation or removal of the Product subject to a warranty claim.

All returned items will be inspected to determine cause of failure before a warranty claim is approved. The exclusive remedies provided hereunder shall, upon EasyPro's inspection and option, be either repair or replacement of the Product or parts covered under this warranty.

Making a Claim: A Return Authorization ("RA") number must first be obtained by calling EasyPro at 800-448-3873 or via email at warranty@easypro.com. It is the purchaser’s responsibility to pay the return shipping charges. Be sure to include the RA number, original receipt (in the form of an invoice or sales receipt), your name, your return address and your phone number inside of the package. No warranty claims will be honored without the original receipt that shows that your purchase was made from an Authorized EasyPro Seller. Ensure the product is properly packaged and insured for the replacement value. Damage due to improper packaging is the responsibility of the sender.

ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY LIMITED IN DURATION TO THE DURATION OF THE WARRANTY AS DESCRIBED ABOVE. Some States do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

EasyPro shall not be held liable for any damages caused by defective components or materials of this Product; or for loss incurred because of the interruption of service; or any consequential/incidental damages and expenses arising from the production, sale, use or misuse of this Product. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

EasyPro shall not be held liable for any loss of fish, plants or any other livestock as a result of any failure or defect of this Product. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State.

Replacement Parts

<table>
<thead>
<tr>
<th>No.</th>
<th>Description</th>
<th>Material</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cord</td>
<td>B Series Pumps</td>
</tr>
<tr>
<td>2</td>
<td>Motor Casing</td>
<td>Stainless Steel 304</td>
</tr>
<tr>
<td>3</td>
<td>Motor Cover</td>
<td>Die Casting FC-200</td>
</tr>
<tr>
<td>4</td>
<td>Bearing</td>
<td>NBR</td>
</tr>
<tr>
<td>5</td>
<td>Motor Shaft</td>
<td>Stainless Steel 403</td>
</tr>
<tr>
<td>6</td>
<td>Mechanical Seal</td>
<td>Silicone Carbide &amp; Ceramic</td>
</tr>
<tr>
<td>7</td>
<td>Impeller</td>
<td>Die Casting FC-200</td>
</tr>
<tr>
<td>8</td>
<td>Pump Base</td>
<td>Die Casting FC-200</td>
</tr>
<tr>
<td>9</td>
<td>Handle</td>
<td>Stainless &amp; NBR</td>
</tr>
<tr>
<td>10</td>
<td>Discharge</td>
<td>PE &amp; Die Casting FC-200</td>
</tr>
</tbody>
</table>

EasyPro Pond Products
800-448-3873 • Grant, Michigan
www.easypro.com • info@easypro.com
Safety & Electrical Connections

**WARNING:** Verify that the voltage and frequency of the electric pump shown on nameplate correspond to those available on mains.

- The installer must make sure that the electric system is grounded in accordance with local ordinances.
- The plug and connections should be protected from water/rain. Before using the pump, always inspect it visually (especially power cable and plug).
- Do not use the pump if it is damaged. If the pump is damaged, have it inspected by a qualified service center only.
- Make sure electric connections are protected from all water and moisture. Protect plug and the power cable from heat, oil or sharp edges.

**WARNING:** The power cable must be replaced by qualified personnel only.

Grounding: The plug of the power cable has a double grounding contact, so that grounding can be performed by simply inserting the plug.

**Overload Protection:** EasyPro pumps have a built in thermal protection switch. The pump stops if an overload condition occurs. The motor restarts automatically after it has cooled down.

Prior to Operation

Check the following points upon receipt of your pump:
- Is the pump exactly what you ordered? Check nameplate.
- Has any damage occurred during shipment?
- Are any bolts or nuts loose?
- Have all necessary accessories been supplied?
- We recommend that you keep a spare pump on hand in case of emergencies. Keep this instruction manual in a place for future reference.

Installation

**Limitations:**
This pump must stay submerged entirely when operating. If used in skimmer, the debris net must be kept clean to ensure adequate water flow to the pump. Running pump low on water will cause overheating and premature failure which is not covered under warranty.

This series of pumps are suitable to pump water and also can be used both for permanent and temporary installation. The pump can be placed in a sump pit, then can pump dirty water containing suspended solid particles up to 1/2” diameter.

**WARNING:** The pump cannot be used for sea water, chlorinated water and flammable, corrosive, explosive or dangerous liquids.

**Installation:**

**WARNING:** Do not work on pump until power is unplugged.
- Do not cut off ground pin or use an adapter fitting.
- Do not use an extension cord.
- Must be used on a GFCI protected outlet.

Do install the strainer prior to using if you want to let the pump run as a sump pump.

The pump power cord should be connected to a separately fused, grounded line with a minimum capacity of 15 amps. It can be connected to non-fuse breaker at the recommended amps. Never touch the pump when it is plugged in.

1. Before installing or servicing this pump, be certain pump power source is disconnected. Contact a qualified licensed electrician for disconnecting electrical service prior to pump removal.
2. Installation and electrical wiring must adhere to state/local codes and must be completed before priming pump. Check appropriate community agencies, or contact local electrical and pump professionals.
3. **Call an electrician when in doubt.** Pump should be connected to a separate 15 amp circuit breaker or 15 amp fuse block. Note that, plugging into existing outlets may cause low voltage at motor, causing blown fuses, tripping of motor overload or burned out motor.
4. A permanent ground connection from pump to the grounding bar at the service panel is mandatory. For maximum safety, connect pump to a circuit equipped with a Ground Fault Circuit Interrupter device when you position the pump’s grounding wire.
5. Voltage of power supply must match the voltage of the pump.

**WARNING:** Must be vented in accordance with local plumbing codes.

EasyPro pumps are not designed for and CANNOT be installed in locations classified as hazardous.

**WARNING:** The following may cause severe damage to pump and will void warranty:
- Using an extension cord
- Cutting off the ground pin or using an adapter fitting
- Working on pump or switch while plugged in
- Removing motor housing, unscrewing impeller or otherwise removing impeller seal
- Pumping chemicals or corrosive liquids including chlorinated or salt water
- Pumping gasoline or other flammable liquids
- Piping: Plastic PVC pipe, drain hose, galvanized steel or copper pipe may all be used. All piping must be clean and free of all foreign matter to prevent clogging. Be sure to seal the thread connection with tape seal when you are using the pipe fitting to connect the flange.

TB High Head Pump Trouble Shooting

**H humming**
- Line circuit breaker is off, fuse is burned or loose
- Pump cord is not making contact in receptacle

**Running, no water**
- Check valve (optional) is installed backwards
- Discharge shut-off valve closed
- Inlet or impeller clogged
- May have air lock

**Running, very little water**
- Pump is air-locked, start and stop several times by plugging and unplugging cord, check for clogged vent hole, may need to disconnect and re-install pump
- Inlet holes in pump base are clogged, remove pump and clean the openings.
- Vertical pumping distance is too high or the pipe size is too small, reduce vertical distance or increase the pipe size fittings.

**EasyPro pumps are not designed for and CANNOT be installed in**

**TB12000 2 230/9.7 64 lbs. 60’ 12000 GPH**
**TB8000 1 230/5.5 43 lbs. 40’ 8000 GPH**
**TB14500 3 230/14.5 72 lbs. 72’ 14500 GPH**

Units have 20’ power cords

**TB8000 1 115/10.9 43 lbs. 40’ 8000 GPH**

Each year we receive numerous pumps back that simply have a small stone lodged in the impeller, are plugged from lack of cleaning or do not work due to low voltage caused by an overloaded circuit. These are non-warranty items. Please take the time to verify your problem is actually a defective pump before returning. EasyPro will pay postage to return pump to you provided it is a warranty issue. If you send a pump in for warranty and it checks out fine — you will also be responsible for the cost of return postage.