**Installation and Service Manual**

for EXP3700, EXP4900, EXP6800, EXP7800, EXP6300HP, EXP9300HP

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**WARNING:** Please read completely before you install or operate your new pump! This is an external “out-of-pond” pump! It is NOT submersible! Do NOT allow this pump to become submerged! Never run dry!

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**EasyPro**

**EXP3700**

S/N: XXXX-XXXXXX

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**Model**

<table>
<thead>
<tr>
<th></th>
<th>EXP3700</th>
<th>EXP4900</th>
<th>EXP6800</th>
<th>EXP7800</th>
<th>EXP6300HP</th>
<th>EXP9300HP</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INLET</strong></td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
</tr>
<tr>
<td><strong>DISCHARGE</strong></td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
</tr>
<tr>
<td><strong>MAX FLOW (gph)</strong></td>
<td>3700</td>
<td>4900</td>
<td>6800</td>
<td>7800</td>
<td>6300</td>
<td>9300</td>
</tr>
<tr>
<td><strong>MAX HEAD (feet)</strong></td>
<td>21'</td>
<td>21'</td>
<td>19'</td>
<td>24'</td>
<td>77'</td>
<td>83'</td>
</tr>
<tr>
<td><strong>MAX POWER (watts)</strong></td>
<td>228</td>
<td>310</td>
<td>369</td>
<td>504</td>
<td>1496</td>
<td>2222</td>
</tr>
<tr>
<td><strong>MAX CURRENT (amps)</strong></td>
<td>2.76 @ 115v</td>
<td>3.37 @ 115v</td>
<td>3.93 @ 115v</td>
<td>5.02 @ 115v</td>
<td>8.7 @ 230v</td>
<td>11.4 @ 230v</td>
</tr>
<tr>
<td><strong>MOTOR HP</strong></td>
<td>1/2</td>
<td>1/2</td>
<td>1/2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td><strong>MOTOR TYPE</strong></td>
<td>56Y</td>
<td>56Y</td>
<td>56Y</td>
<td>56Y</td>
<td>56Y</td>
<td>56Y</td>
</tr>
<tr>
<td><strong>MOTOR ENCLOSURE</strong></td>
<td>TEFC</td>
<td>TEFC</td>
<td>TEFC</td>
<td>TEFC</td>
<td>ODP</td>
<td>ODP</td>
</tr>
</tbody>
</table>

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**OPTIONS:** SALTWATER SERVICE

**ACCESSORIES:** SWING CHECK VALVES (1½", 2", 3")

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**TYPE:** SELF PRIMING CENTRIFUGAL

**MOTOR:** NEMA 56Y

**HORSEPOWER:** 1/2 (1750 RPM) 2 (3450 RPM)

**MATERIAL:** GLASS-FILLED POLYPROPYLENE

**HARDWARE:** STAINLESS STEEL HARDWARE

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**Please fill in for future reference:**

**MODEL:** __________________

**SERIAL NUMBER:** __________________

**DATE PURCHASED:** __________________

* Please fill out the warranty registration card in this manual.
We congratulate you on your choice of the EXP Self Priming Pump! It has been carefully designed using the advantages of today’s technology and carefully constructed to give you the dependability of yesterday. To insure proper performance, we urge you to carefully follow the instructions in this manual. If you have any questions, call your nearest distributor or EasyPro for assistance.

INSTALLATION
Please read carefully! When properly installed this primer pump will provide dependable trouble-free service.

1. Locate pump as near the source to be pumped as possible. A flooded suction situation is preferred. This pump is self-priming, however, there must be fluid in the pump for it to function properly. A check valve is recommended for non-flooded suction. (Figure 2)

2. Mount motor base to a secure, immobile foundation.

3. Use only plastic fittings on both the intake and discharge ports. Seal pipe connections with Teflon™ paste. These fittings should be self-supported and in neutral alignment with each port. (i.e. Fittings must not be forced into alignment which may cause premature line failure or damage to the pump volute.)

4. Never restrict the intake. Keep both input and discharge lines as free of elbows and valves as possible. Always use pipe of adequate diameter. This will reduce friction losses and maximize output.

5. This pump must not be run dry! We recommend a flooded suction installation. Please read carefully! When properly installed, the EasyPro pump will provide dependable, trouble-free service.

6. Before starting pump, the priming pot must be filled with water.

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**ELECTRICAL HOOK-UP**

1. Check that supply voltages match the motor’s requirements.
2. Check motor wiring and connect, according to instructions on motor, to match supply voltage.
3. Power cord should be protected by conduit or by cable and be of proper gauge. It should be no longer than necessary.
4. Power should be drawn directly from a box with circuit breaker protection or with a fused disconnect switch.

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**WARNING:** ALWAYS SHUT OFF ELECTRICAL POWER BEFORE INSTALLATION AND / OR SERVICING THIS PUMP! ALL ELECTRICAL WIRING SHOULD MEET STATE AND LOCAL ORDINANCES. IMPROPER WIRING MAY NOT ONLY BE A SAFETY HAZARD BUT MAY PERMANENTLY DAMAGE THE MOTOR AND/OR PUMP!
# PUMP END ASSEMBLY

1. Clean and inspect all pump parts (O-ring, seal seats, motor shaft, etc.).
2. If replacing the seal, apply sealant in bracket bore hole and around seal case according to sealant instructions. We recommend using Gasgacinch®. Silicone sealant can also be used.
3. Press seal into bracket while taking care not to damage seal face.
4. Place slinger (rubber washer) over motor shaft and mount bracket to motor.
5. If replacing the seal, carefully lubricate the boot around ceramic piece and press it into the impeller hub making certain that the ceramic is in evenly - the sealing surface should be parallel with the impeller hub.
6. Apply clean water to the carbon-graphite and seal seat sealing surfaces. Do not use silicon lubricants or grease!
7. Mount bracket to motor face.
8. Thread impeller onto shaft and install o-ring and screw! If required, remove motor end-cap and use a screwdriver on the back of motor shaft to prevent shaft rotation while tightening. Replace motor end cap.
9. Place diffuser over impeller and tighten allen bolts used to hold diffuser in place. Note: Be sure diffuser is in an upright position. (The word “top” appears on the diffuser as an indicator).
10. Seat O-ring on diffuser. Assemble diffuser to bracket with two allen screws.
11. Seat O-ring in bracket slot and assemble casing to bracket.
12. Install drain plugs with its O-rings in casing drain holes.

## DISASSEMBLY

1. Shut off power to motor before disconnecting any electrical wiring.
2. Close all necessary valves on inlet and discharge lines and drain the pump by removing both drain plugs. The water will drain faster if you loosen the lid.
3. Disassemble bracket-motor assembly from casing by removing the nuts and bolts. (The casing may be left in-line)
4. Unscrew the two allen bolts and remove diffuser. Diffuser may need to be pried off with a flathead screwdriver.
5. Remove screw and O-ring from front side of impeller. Screw is a left-handed thread and loosens in a clockwise direction.
6. Remove cap covering shaft at back of motor. Unscrew the impeller by twisting counter clockwise while holding the shaft with a large screwdriver to prevent shaft rotation.
7. Remove ceramic piece from impeller (if replacing the seal).
8. Detach bracket from motor. Remove seal from bracket by pressing out from the back (if replacing the seal). Do not dig out from the front!
**MAINTENANCE**

**Lubrication**

Motor - Permanently Lubricated ball bearings - no service required.

Rotary Seal - Requires no lubrication after assembly.

**SELF PRIMING EXTERNAL PUMPS**

*The pump must be drained before servicing or if stored below freezing temperatures. Periodic replacement of seals may be required due to normal carbon wear.*

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Problem</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No Flow</strong></td>
<td>Insufficient Prime</td>
<td>Prime system with water and purge all air from suction piping. Install check valve.</td>
</tr>
<tr>
<td></td>
<td>Insufficient Power</td>
<td>Verify power supply and connection from panel to pump. Verify proper voltage. Some models are dual voltage (115/230).</td>
</tr>
<tr>
<td></td>
<td>Flow Restriction</td>
<td>Ensure valves are open. Ensure plumbing is clear, including suction strainers, check valves, etc. Clean out leaves or other debris from basket strainer (if applicable).</td>
</tr>
<tr>
<td></td>
<td>Air leak</td>
<td>Fix air leaks at fittings, connections, strainer basket etc. This typically occurs on the intake side.</td>
</tr>
<tr>
<td></td>
<td>System Incompatibility</td>
<td>Verify hydraulic compatibility: i.e. pump &amp; pipe are sized for the system.</td>
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<tr>
<td><strong>Low Flow</strong></td>
<td>Air leak</td>
<td>Fix air leaks at fittings, connections, strainer basket etc. This typically occurs on the intake side.</td>
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<td></td>
<td>Cavitation</td>
<td>Verify air SP plumbing on the suction plumbing especially fittings! Increase pipe size where possible. Decrease suction pipe length, reduce the number of elbows, etc. Verify hydraulic compatibility: i.e. pump and pipe are sized for the system.</td>
</tr>
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<td></td>
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</tr>
<tr>
<td></td>
<td>Poor Ventilation</td>
<td>Ensure adequate airflow over motor to prevent overheating.</td>
</tr>
<tr>
<td><strong>Sporadic Operation</strong></td>
<td><strong>Excessive Noise</strong></td>
<td>Verify air SP plumbing on the suction plumbing especially fittings! Increase pipe size where possible. Decrease suction pipe length, reduce the number of elbows, etc. Verify hydraulic compatibility: i.e. pump and pipe are sized for the system. Verify proper voltage. Some models are dual voltage (115/230).</td>
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### EasyPro Pond Products Limited Warranty

EasyPro Pond Products ("EasyPro") warrants to the purchaser that this product ("Product") will be free from any mechanical or material defects for a period of 3 years from the date of purchase. EasyPro specifically does not guarantee chemical compatibility, and expressly does not warrant units from any problems caused by chemical attack or failure due to incompatibility of fluid being pumped with pump materials of construction. This warranty only covers properly installed and maintained Products sold by authorized EasyPro Sellers who are subject to and follow EasyPro’s quality control standards. Please note that because EasyPro is unable to control the quality of Products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover Products purchased from unauthorized sellers. This warranty does not cover normal wear and tear; nor any deterioration suffered through overloading, improper use, negligence, improper installation, acts of God or accident. Similarly, any modification made by the purchaser to the Product will cause the warranty to be null and void. This warranty does not cover any cost associated with the installation or removal of the Product subject to a warranty claim.

All returned items will be inspected to determine cause of failure before a warranty claim is approved. The exclusive remedies provided hereunder shall, upon EasyPro’s inspection and option, be either repair or replacement of the Product or parts covered under this warranty.

### Making a Claim

A Return Authorization ("RA") number must first be obtained by calling EasyPro at 800-448-3873 or via email at warranty@easypro.com. It is your responsibility to pay the shipment charges. Be sure to include the RA number, original receipt (in the form of an invoice or sales receipt), your name, your return address and your phone number inside of the package. No warranty claims will be honored without the original receipt that shows that your purchase was made from an Authorized EasyPro Seller. Ensure the product is properly packaged and insured for the replacement value. Damage due to improper packaging is the responsibility of the sender.

**ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY LIMITED IN DURATION TO THE DURATION OF THE WARRANTY AS DESCRIBED ABOVE.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. EasyPro shall not be held liable for any damages caused by defective components or materials of this Product; or for loss incurred because of the interruption of services; or any consequential/incidental damages and expenses arising from the production, sales, use or misuse of this Product. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. EasyPro shall not be held liable for any loss of fish, plants or any other livestock as a result of any failure or defect of this Product. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State.

**Activate your warranty by filling out this form and mailing to EasyPro Pond Products**

Name: __________________________
City: __________________ State: ____ Zip: __________
Model: __________ Serial Number: __________________________
Date purchased: ______ Where purchased: __________________________

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Pg. 4