**Installation and Service Manual**

**WARNING:** Please read completely before you install or operate your new pump! This is an external “out-of-pond” pump! It is NOT submersible! Do NOT allow this pump to become submerged! Never run dry! Max. case pressure: 65 PSI!

**Please fill in for future reference:**

- **MODEL:** _______________________
- **SERIAL NUMBER:** _______________________
- **DATE PURCHASED:** _______________________

*Please fill out the warranty registration card in this manual*

**Typical Data**

<table>
<thead>
<tr>
<th>Model</th>
<th>EX8800</th>
<th>EX11200</th>
<th>EX13200</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inlet</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
</tr>
<tr>
<td>Discharge</td>
<td>2&quot;</td>
<td>2&quot;</td>
<td>2&quot;</td>
</tr>
<tr>
<td>Max Flow (gph)</td>
<td>8220</td>
<td>11160</td>
<td>13200</td>
</tr>
<tr>
<td>Max Head (feet)</td>
<td>22.3'</td>
<td>80.8'</td>
<td>81.7'</td>
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<tr>
<td>Max Power (watts)</td>
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<td>2162</td>
<td>2595</td>
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<tr>
<td>Max Current (amps)</td>
<td>4.0 @ 115v</td>
<td>9.6@230v</td>
<td>11.5@230v</td>
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<tr>
<td>Volts</td>
<td>115/230</td>
<td>230</td>
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<tr>
<td>Motor HP</td>
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<td>3</td>
<td>3</td>
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<tr>
<td>Motor Enclosure</td>
<td>TEFC</td>
<td>TEFC</td>
<td>TEFC</td>
</tr>
<tr>
<td>Impeller</td>
<td>8</td>
<td>6</td>
<td>7</td>
</tr>
</tbody>
</table>

**EasyPro**

**EX8800**

S/N: XXXX-XXXXXX

**Model EX8800 EX11200 EX13200**

- **Inlet:** 2"
- **Discharge:** 2"
- **Max Flow (gph):** 8220
- **Max Head (feet):** 22.3'
- **Max Power (watts):** 450
- **Max Current (amps):** 4.0 @ 115v
- **Volts:** 115/230
- **Motor HP:** 1/2
- **Motor Enclosure:** TEFC
- **Impeller:** 8

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Reliability You Can Count On!
We congratulate you on your choice of the EX8800/EX11200/EX13200 Centrifugal Pump! It has been carefully designed using the advantages of today’s technology and carefully constructed to give you the dependability of yesterday. To insure proper performance, we urge you to carefully follow the instructions in this manual. If you have any questions, call your nearest distributor or EasyPro for assistance.

INSTALLATION
Please read carefully! When properly installed the EX8800/EX11200/EX13200 will provide dependable trouble-free service.

1. Locate the pump as near the water source as possible. A flooded suction situation is preferred. The pump is not self-priming, therefore, if the fluid level is below the pump, a swing check valve must be installed and the pump primed prior to start-up. (Figure 2)
2. Mount motor base to a secure, immobile foundation.
3. Use only plastic fittings on both the intake and discharge ports. Seal pipe connections with Teflon™ paste. These fittings should be self-supported and in neutral alignment with each port. (i.e. Fittings must not be forced into alignment which may cause premature line failure or damage to the pump volute.) For non-flooded installations, a strainer basket and check valve are recommended.
4. Never restrict the intake. Keep both input and discharge lines as free of elbows and valves as possible. Always use pipe of adequate diameter. This will reduce friction losses and maximize output.
5. The EX8800 is not self-priming! It must not be run dry! We recommend a flooded suction installation. Please read carefully! When properly installed, the EX8800 will provide dependable, trouble-free service.
6. For additional plumbing tips, review EasyPro’s website: www.EasyPro.com for pond plumbing and pump installation hints.

**WARNING:** DO NOT RUN DRY!

**WARNING:** ALWAYS SHUT OFF ELECTRICAL POWER BEFORE INSTALLATION AND / OR SERVICING THIS PUMP! ALL ELECTRICAL WIRING SHOULD MEET STATE AND LOCAL ORDINANCES. IMPROPER WIRING MAY NOT ONLY BE A SAFETY HAZARD BUT MAY PERMANENTLY DAMAGE THE MOTOR AND/OR PUMP! 230V 50 HZ MOTORS AVAILABLE - CONTACT YOUR SUPPLIER FOR INFORMATION.

ELECTRICAL HOOK-UP

1. Check that supply voltages match the motor’s requirements.
2. Check motor wiring and connect, according to instructions on motor, to match supply voltage.
3. Power cord should be protected by conduit or by cable and be of proper gauge. It should be no longer than necessary.
4. Power should be drawn directly from a box with circuit breaker protection or with a fused disconnect switch.
### PUMP END ASSEMBLY

1. Clean and inspect all pump parts (O-ring, seal seats, motor shaft, etc.).
2. Apply sealant to the bracket bore ID wall and around the seal case - follow sealant manufacturer instructions. We recommend using Gasgacinch®. Silicone sealant can also be used.
3. Press carbon graphite seal into bracket while taking care not to damage carbon graphite face.
4. Place slinger (rubber washer) over motor shaft and mount bracket to motor.
5. Carefully, lubricate the seal seat elastomer OD and impeller hub ID with water. Press the seal seat into the impeller hub making certain that the ceramic is in evenly - the sealing surface should be parallel with the impeller hub.
6. Carefully lubricate carbon-graphite and ceramic sealing surfaces with CLEAN water. Do not use silicon lubricants or grease!
7. Assemble bracket to motor with four m-bolts
8. Thread impeller onto shaft and tighten! If required, remove motor end-cap and use a screwdriver on the back of motor shaft to prevent shaft rotation while tightening. Replace motor end cap.
9. Seat large O-ring in volute slot and assemble volute to bracket with seven 1/4-20 x 2 3/4" hex cap screws, washers and nuts. Tighten in a cross pattern (30 in-lbf).
10. Install drain plug with its O-ring in volute drain hole.
11. Before operating pump, allow a proper cure time for the sealant used in step 2.

### DISASSEMBLY

1. Shut off power to motor before disconnecting any electrical wiring from the back of the motor.
2. Disassemble volute from bracket by removing the seven 1/4" - 20 threads per inch x 2 3/4" hex cap screws.
3. Remove cap covering shaft at back of motor and with a large screwdriver, prevent shaft rotation while unscrewing impeller.
4. Remove ceramic piece from impeller. (If you are replacing the seal)
5. Detach bracket from motor.
6. Remove carbon-graphite seal from bracket by pressing out from the back. Do not dig out from the front! (If you are replacing the seal)
### Maintenance

#### Lubrication

Motor - permanently lubricated ball bearings - no service required. Rotary Seal - requires no lubrication after assembly.

#### Symptom | Problem | Resolution
--- | --- | ---
No Flow | Insufficient Prime | Prime system with water and purge all air from suction piping. Install check valve.
 | Insufficient Power | Verify power supply and connection from panel to pump. Verify proper voltage. *Some models are dual voltage (115/230).*
 | Flow Restriction | Ensure valves are open.
 | Air leak | Fix air leaks at fittings, connections, strainer basket etc. This typically occurs on the intake side.
 | System Incompatibility | Verify hydraulic compatibility: i.e. pump & pipe are sized for the system.
 | Insufficient Power | Verify power supply and connection from panel to pump. Verify proper voltage. *Some models are dual voltage (115/230).*

Low Flow | Flow Restriction | Ensure valves are open.
 | Insufficient Prime | Prime system with water and purge all air from suction piping.
 | Cavitation | Clean out leaves or other debris from basket strainer (if applicable).
 | Insufficient Power | Verify power supply and connection from panel to pump. Verify proper voltage. *Some models are dual voltage (115/230).*

Sporadic Operation | Insufficient Power | Verify proper voltage. *Some models are dual voltage (115/230).*
 | Poor Ventilation | Ensure adequate airflow over motor to prevent overheating.
 | Cavitation | Verify airtight plumbing on the suction plumbing especially fittings!
 | Insufficient Power | Verify power supply and connection from panel to pump.
 | Flow Restriction | Ensure valves are open.

Excessive Noise | Insufficient Power | Verify proper voltage. *Some models are dual voltage (115/230).*
 | Cavitation | Clean out leaves or other debris from basket strainer (if applicable).
 | Insufficient Power | Verify power supply and connection from panel to pump. Verify proper voltage. *Some models are dual voltage (115/230).*
 | Flow Restriction | Ensure valves are open.

### EasyPro Pond Products Limited Warranty

EasyPro Pond Products ("EasyPro") warrants to the purchaser that this product ("Product") will be free from any mechanical or material defects for a period of 3 years from the date of purchase. EasyPro specifically does not guarantee chemical compatibility, and expressly does not warrant units from any problems caused by chemical attack or failure due to incompatibility of fluid being pumped with pump materials of construction. This warranty only covers properly installed and maintained Products sold by authorized EasyPro Sellers who are subject to and follow EasyPro’s quality control standards. Please note that because EasyPro is unable to control the quality of Products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover Products purchased from unauthorized sellers.

This warranty does not cover normal wear and tear; nor any deterioration suffered through overloading, improper use, negligence, improper installation, acts of God or accident. Similarly, any modification made by the purchaser to the Product will cause the warranty to be null and void. This warranty does not cover any cost associated with the installation or removal of the Product subject to a warranty claim.

All returned items will be inspected to determine cause of failure before a warranty claim is approved. The exclusive remedies provided hereunder shall, upon EasyPro’s inspection and option, be either repair or replacement of the Product or parts covered under this warranty.

#### Making a Claim:

A Return Authorization ("RA") number must first be obtained by calling EasyPro at 800-448-3873 or via email at warranty@easypro.com. It is the purchaser’s responsibility to pay the return shipping charges. Be sure to include the RA number, original receipt (in the form of an invoice or sales receipt), your name, your return address and your phone number inside of the package. No warranty claims will be honored without the original receipt that shows that your purchase was made from an Authorized EasyPro Seller. Ensure the product is properly packaged and insured for the replacement value.

Damage due to improper packaging is the responsibility of the sender.

ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY LIMITED TO THE DURATION OF THE WARRANTY AS DESCRIBED ABOVE. Some States do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. EasyPro shall not be held liable for any damages caused by defective components or materials of this Product; or for loss incurred because of the interruption of services; or any consequential/incidental damages and expenses arising from the production, sale, use or misuse of this Product. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. EasyPro shall not be held liable for any loss of fish, plants or any other livestock as a result of any failure or defect of this Product. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State.

### Activate your warranty by filling out this form and mailing to EasyPro Pond Products

Name: ____________________________________________
Address: __________________________________________
City: __________________ State: ______ Zip: ____________
Model: _______________ Serial Number: _____________
Date purchased: _______ Where purchased: ____________

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